



# Repair Form

**Please fill out the appropriate information**

Additional Questions?

1-800-262-8282

Monday-Friday 10:30 AM–5:30 PM EST

First Name

Last Name

Street Address 1

Street Address 2

City

State

Zip Code

Primary Contact Number (for questions only)

Email Address (for questions only)

Style or model number (if available)

Located on the tag inside of the main compartment on the second line, 3 or 4 digit

Color

Date of purchase (month & year if receipt not available)

Please provide a brief description of the problem & how it occurred

## **Please Follow the Shipping Instructions Below**

1. Place this form and a copy of your proof of purchase, if available, inside the piece of luggage you are shipping. The proof of purchase will be either the sales receipt or the hang tag that came with your product.
  2. Place a piece of tape on the problem area(s)
  3. insurance, if you choose (Ex: UPS, FedEx, or USPS)
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